



LIMITED WARRANTY ON TITAN SERIES DRUM STICKS

Thank you for selecting Vic Firth Co. Titan drumsticks. The Titan drumsticks have been designed with a revolutionary technology to provide greater durability and playability. Made from an advanced aerospace-grade carbon fiber composite, each stick is very consistent in weight and pitch while providing superior resilience. Most amazingly, all of this is accomplished without sacrificing the feel and sound produced by a wood stick.

Coverage:

Vic Firth Co. warrants the Titan series of drumsticks against defects in material or workmanship under normal use for a period of sixty (60) days from the date of purchase by or for the original owner. If a product fails to conform to this limited warranty, Vic Firth Co. will, at its option, refund the purchase price of the product, or repair or replace the non-functioning or defective product. This limited warranty may be applicable should a stick crack or break during the warranty period.

This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift, and shall not be extended to any other person or transferee. This warranty does not apply to any initial user or purchaser who allows this product to be used by multiple persons. This warranty is extended for non-commercial use only. This warranty excludes damages resulting from negligence, misuse, abuse, accident, modifications or other causes that are not defects in materials and workmanship. This warranty does not cover normal loss or theft.

In Order to Obtain Warranty Service:

- 1) If you believe that your Vic Firth product has a defect covered by our warranty, contact Vic Firth Co. for a Return Authorization Number (RA#) by calling 617-364-6869 or email Warranty@vicfirth.com.
- 2) Place your RA # on the outside of the package.
- 3) Place your damaged product in the package.
- 4) Include your name, return address and RA # on a note inside of the package with a copy of the original sales receipt.
- 5) Label and ship product, freight prepaid to
Vic Firth Co.
65 Sprague St.
Boston MA, 02136

Warranty Service Notes:

- Cost of shipping damaged product to Vic Firth Co. is the customer's responsibility.
- Vic Firth Co. experts will evaluate the damage and issue a replacement if covered by the warranty.
- Factory evaluations take approximately two weeks.
- Product that does not meet the warranty guidelines will be returned to customer.

- Cost of shipping product back to the customer will be covered by Vic Firth Co.
- Vic firth Co. is not responsible for any product lost or damaged in shipping.
- If purchased outside the U.S. contact the local Vic Firth Co. authorized dealer for details.

Limitation of Implied Warranties and Exclusion of Damages:

TO THE EXTENT PERMITTED BY LAW, THE FOREGOING LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WITH RESPECT TO THE PRODUCT, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. The sole and exclusive remedies available to the initial user or purchaser for any defects in materials or workmanship shall be the obligation of Vic Firth Co., at its sole option, to either refund the purchase price of the product, or repair or replace the non-functioning or defective product provided it is returned to Vic Firth Co. in secure packaging according to the instructions provided along with this warranty. This warranty gives you specific legal rights, and you may have other rights that vary by state and jurisdiction. These rights shall not be affected by this limited warranty. Vic Firth Co. shall not be liable for any loss, injury or damages to persons or property resulting from the use of this product or any failure of or defect in this product, nor shall Vic Firth Co. be liable to the initial user of this product or to any other person or entity for any general, special, direct, indirect, incidental, consequential, exemplary, punitive, or OTHER DAMAGES of any kind or nature whatsoever. This warranty cannot be transferred or assigned. No other person is authorized to modify this limited warranty.

Governing Law: This limited warranty and any disputes arising out of it shall be governed by the laws of the Commonwealth of Massachusetts, without regard to its choice of law provisions.